

# *Deliver Unsurpassed Guest Service and Increase Guest Spending*

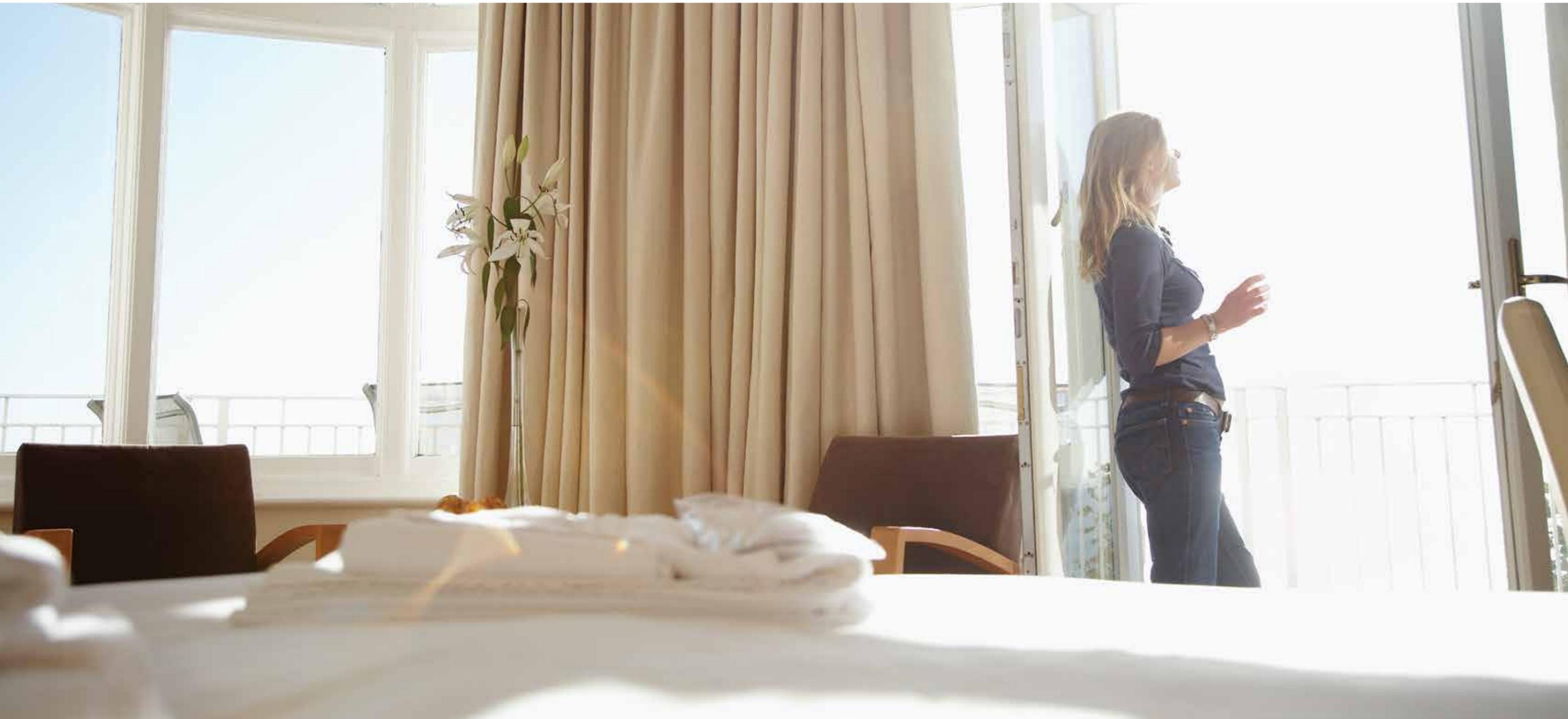
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**AGILYSYS LODGING MANAGEMENT SYSTEM® (LMS)**  
TECHNOLOGY | INNOVATION | SOLUTIONS

*Enhance the guest experience while maximizing profits.*

What makes a guest choose a particular property? There are tangible reasons, such as facilities, location and price. But in today's competitive hospitality market, it is the intangibles that help you remain successful. The most powerful of these intangibles is service. No amount of hiring, training or incentives can ensure top-notch service if employees don't have the appropriate systems providing the information they need, when they need it. As properties incorporate more services and amenities, the need to integrate these functions becomes increasingly challenging – and important.

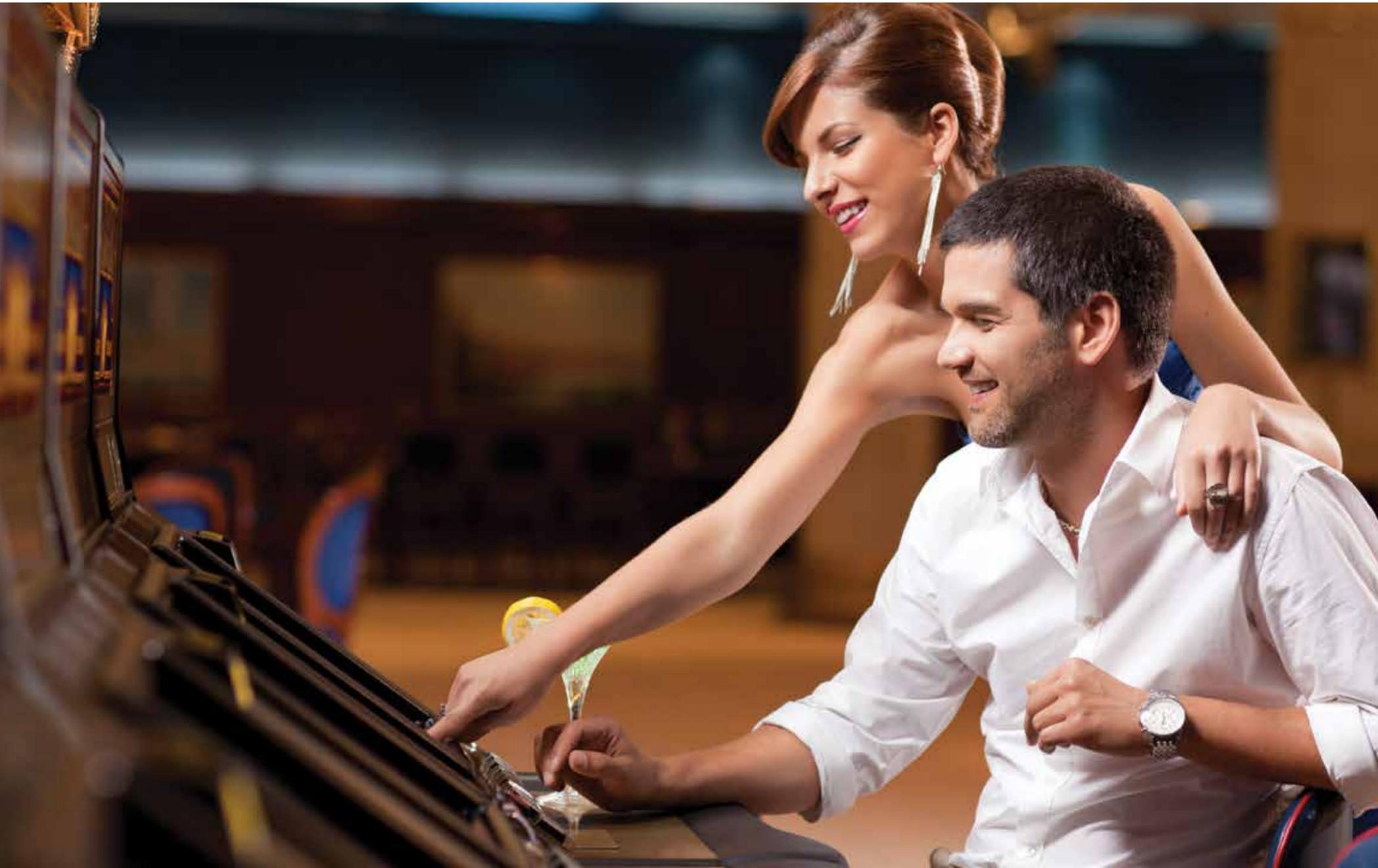


# Property Management

**Agilysys Lodging Management System® (LMS)**, recognized as one of the hospitality industry's premier property management solutions, automates every aspect of hotel operations, from reservations and credit card processing to accounting and housekeeping. Its foundation expands to incorporate modules for sales and catering, activities scheduling, food & beverage sales, attraction ticketing and more. Ideal for properties of 1,000 rooms or more, LMS® is designed specifically to help you manage your enterprise more efficiently. The solution runs 24/7 and links customers' gaming accounts to hotel accounts for evaluating comp decisions. It's Web-enabled, with a versatile foundation that supports a Hotel Technology Next Generation (HTNG) standard application programming interface (API). Premier properties, including the world's largest and most renowned, rely on LMS to increase productivity, maximize revenue per guest and ensure repeat business.

## *Enhance the Guest Experience*

From the moment a prospective guest calls, your team has the information readily available to ensure quality service that improves the guest experience while generating additional revenue. With this powerful software, employees can see past spending activities and make intelligent suggestions to increase the guest portfolio. Once reservations are made, guests receive a single, integrated summary of their information that outlines their activities. Both check in and check out — traditional bottlenecks in hotel service where dissatisfaction can quickly grow — are expedited with the LMS solution.



# Flexible and Customizable

LMS incorporates all the key features that make a property management system successful. With over 200 interfaces available, the LMS solution can be integrated with virtually any system to create a united network for your various functions and activities. In addition, Agilysys can create custom, add-on interfaces for leading hotel vendors. A variety of optional modules are available to enable properties to choose the exact set of features they need to manage their on-premise facilities:

## *Accounts Receivable*

The Agilysys LMS Accounts Receivable module is a flexible, menu-driven package that increases operational efficiency and revenue collection.

## *Agilysys LMS ARTS®*

The LMS ARTS module enables guests to receive a single guest itinerary that includes their hotel reservation as well as any activities booked through the ARTS module. Integration with LMS lets your guest book reservations for dining, kid's camp, limo or cabanas when they reserve their room.

## *Agilysys LMS CASH®*

The LMS CASH module provides instant online credit card approval combined with express check in.

## *Guest eMarketing (GeM) from It Just Works Software Corporation*

The GeM module lets you keep in touch with your guests using HTML-based correspondence, advertising, marketing campaigns and customer surveys.

## *The Guest Express Kiosk module from It Just Works Software Corporation*

Lets guests check in, receive an encoded room key, check out and obtain a receipt, all without having to wait in line at the front desk. Using a handheld mobile device, staff can locate a guest's name and card number in the LMS system and offer immediate check-in/check-out services from any location on the property where your secure wireless network reaches.

## *Agilysys Insight™ Mobile Manager*

Agilysys Insight- Mobile Manager is a mobile dashboard application that allows hotel managers to view key information about the property quickly and easily from a mobile device. The application contains panels of strategically organized data elements, including arrivals, departures, VIPs, total guests, rooms, house status, housekeeping, revenue, groups, group rooms remaining and reservation summary. Users simply tap on each panel to drill down and obtain information that is more detailed.

## *Agilysys LMS ResNet*

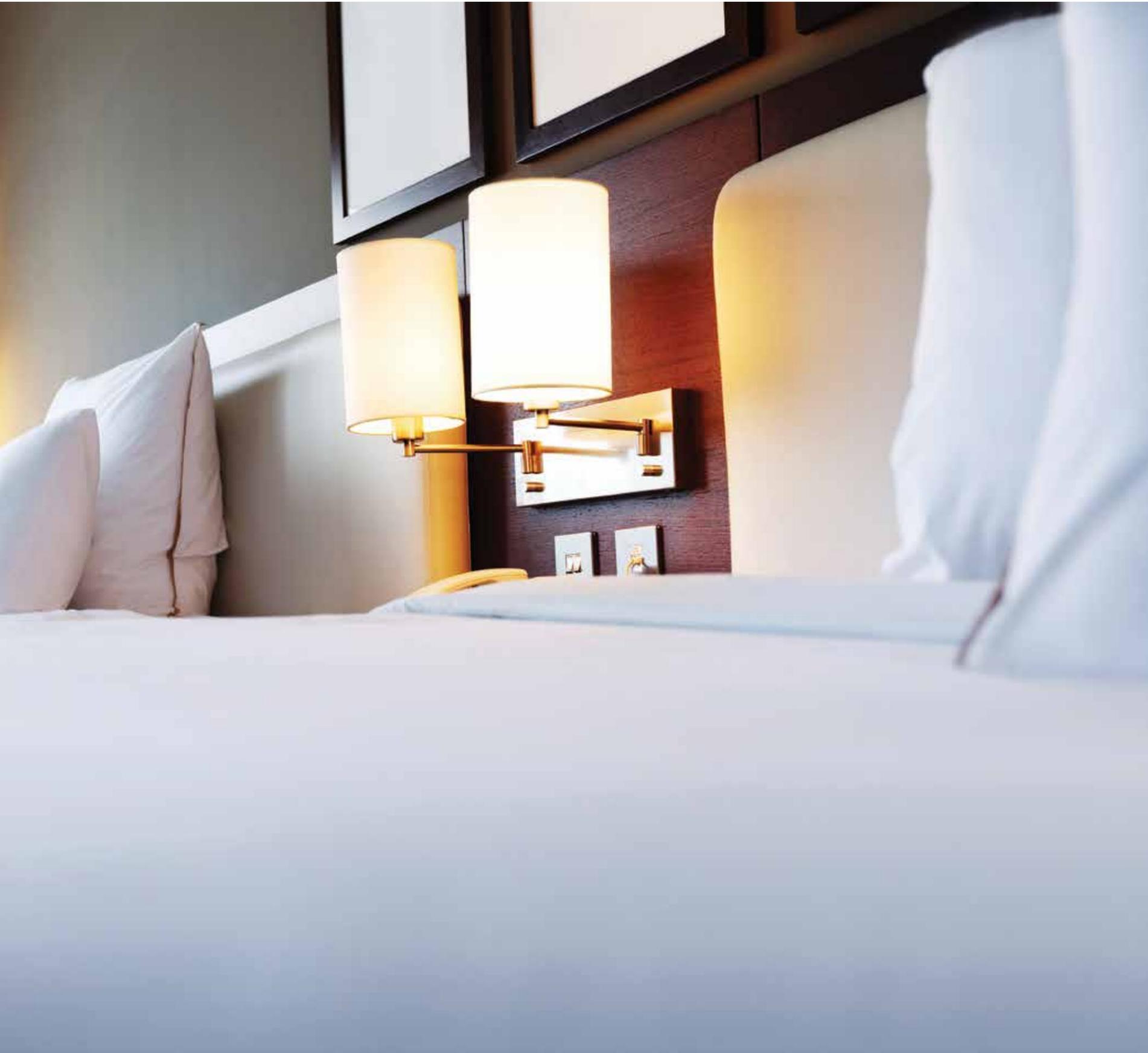
The LMS ResNet module is a Web-based, real-time reservation system that allows Internet users to book reservations directly into the LMS property management system. Recent enhancements include online and mobile check in/check out and dynamic packages.

## *Agilysys LMS ShowGate®*

The LMS ShowGate module offers an exciting new way to provide integrated theater, stadium and attraction ticketing services with total venue management capability. Agilysys ShowNet, a Web-based ticket purchasing system, is also available.



# Features & Benefits



Customizable	Incorporate your choice of a variety of modules and third-party applications to suit the needs of your property. Over 200 interfaces are available.
Scalable, Stable Platform	Provides management control and support for business growth.
Master File Settings	Enables greater flexibility in property controls.
Accommodates Full Service Hotel Operations	Integrates revenue, group and forecast information.
Single Point of Accountability	Support the product without the need for specialized workstations or networks. Multiple property support on a single server.
Mission-Critical Design	Offers maximum uptime.
Security	Leverages the IBM iSeries powerful security framework to safeguard your systems.
Proprietary Credit Card Processing System	Eliminate separate bank charges while maintaining tighter control on revenue collection and credit limits.
Real-Time Reporting on Operations and Guest Activities	Leverage data for planning, upselling activities and marketing purposes.
MasterCard® Partial Authorization Mandate Compliance	Ensures LMS is compliant with the MasterCard partial authorization PCI mandate.
newlook™ User Interface	Enables interoperability with Microsoft® Office® products. Easy to train, stable, supports base power functions and provides buffer capability.
Dynamic Packages	Allow guest to select package components when making online reservations.

# Transform the Guest Experience

LMS enables you to transform your guests' experience, which can help you win the recruitment battle and increase guest spending on your property. Designed to streamline hotel operations, the solution can manage large amounts of information without additional staff. LMS is scalable, handling hundreds or even thousands of new accounts each day while providing the information you need to provide personalized service to each guest. Because the solution incorporates a proprietary credit card processing system, you eliminate separate bank charges while maintaining tighter control on revenue collection and credit limits.

In addition, property managers can leverage usage information for marketing purposes. Real-time reporting on hotel operations and guest activities is a crucial element for future planning in today's competitive environment. To learn why premier properties, including the world's largest and most renowned, rely on the Agilysys Lodging Management System, visit [www.agilysys.com](http://www.agilysys.com) or call 877-369-6208.





# Agilysys...

## ABOUT AGILYSYS

Agilysys is a leading developer and marketer of proprietary enterprise software, services and solutions to the hospitality industry. The company specializes in market-leading point-of-sale, property management, inventory & procurement, workforce management and mobile & wireless solutions that are designed to streamline operations, improve efficiency and enhance the guest experience. Agilysys serves casinos, resorts, hotels, foodservice venues, stadiums and cruise lines. Agilysys operates extensively throughout North America, Europe and Asia, with corporate services located in Alpharetta, GA, and APAC offices in Singapore, Hong Kong and Malaysia. For more information, visit [www.agilysys.com](http://www.agilysys.com).

For more information on Agilysys solutions, visit [www.agilysys.com](http://www.agilysys.com) or call 877-369-6208.

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