Optimize Productivity and Reduce Your Largest Controllable Cost — Labor
Optimize the efficiency and productivity of your workforce.

Whether your business is a single-family restaurant or a large corporate chain, you are increasingly required to do more work in less time. As managers, you are responsible for an overabundance of labor management processes, such as hiring and onboarding, maintaining multiple pay rates, scheduling according to employee skill, forecasting on demand and more. The ideal labor management solution improves the flow of information between your stores and corporate offices, and gives you the tools to manage the many details of maintaining successful operations.
Agilysys Workforce Management Solution WMx™ is a full suite of workforce management tools for hospitality professionals. Leverage data that enables more informed decision-making, reduces labor costs and empowers employees while aligning corporate best practices with day-to-day activities. An accurate, mobile, customizable and easy-to-use solution, WMx is designed with your efficiency and productivity in mind.

**WMx Enterprise**

WMx Enterprise is the core of the solution, providing order and control to personnel and human resource (HR) management. Features include user-definable HR and employee hiring information and tracking, multiple jobs and pay rates, employee schedule preference and non-availability tracking. The system incorporates HR policies and labor law requirements automatically, helping to ensure compliance. WMx’s integration capabilities with numerous POS, PMS, inventory and payroll systems makes doing business easier.

**Time & Attendance**

WMx offers two powerful modules to handle all of your time and attendance needs. With the Pay Record Maintenance module, you virtually eliminate payroll preparation with a comprehensive alert management capability to flag records for review. The WMx Clock supports a wide variety of options for tracking time, including those native to leading POS solutions. You can also leverage the power of the WMx Clock on your workstations or via the WMx Employee Self-Service Kiosk (ESSK).

**Scheduling**

Scheduling a multi-faceted workforce can be complex, time-consuming and error-prone and can lead to lower productivity, poor performance and wasted resources. WMx offers a spectrum of business intelligence features from product mix to online mobile scheduling. Automatically create schedules that align with future guest demands, regulatory scheduling policies, local laws, and employee availabilities and skill levels.

**ACA Enabled**

Compliance with Affordable Care Act (ACA) guidelines just got easier. WMx delivers planning, monitoring, and reporting of employee work hours and ACA Status. Visually display an individual’s ACA Target Status, Period-to-Date Average Hours and the Average Allowable Maximum or Minimum Hours that can still be scheduled for every worker to stay on part time or full time target.
WMx is modular in design, with the flexibility to meet the needs of a broad variety of businesses. The architecture is highly extensible and supports a continuing stream of enhancements as new requirements arise. Add any combination of modules to create the ideal solution that enables you to have the right people, in the right places at all the right times.

**Human Resource Management**

Streamline the entire employment life cycle from new-hire through pay and job changes, transfers, termination and re-hiring, WMx integrates with your existing HR & business systems to ensure employee updates are synchronized daily with other collaborative applications. Instant onboarding is particularly valuable for new hires, whose information is needed at the time clock and POS system to begin work.

**Intelligent Management Reports**

WMx brings intelligent reporting to a higher level by extracting deep and broad data and organizing it for workforce performance analysis. Understanding the “who, what, when, where and why” will create a fundamental shift in how you monitor, measure and coach your workforce. Convenient and flexible filtering options allow you and your managers to configure specific performance metrics to make better decisions and drive your business goals.

- Site-level reports communicate goals to your team, measure their ongoing performance against objectives and help you assess how to improve team performance going forward.
- Eliminate paperwork, assuring labor rule compliance and saving administrative time by providing an electronic repository and audit trail for personnel and pay record data.

**Seamless Data Transfer**

Easily configure or map a translation between specific data in WMx and the data that already exists in various Agilysys solutions, including the Eatec® inventory and procurement system and InfoGenesis™ POS software. By sharing data between these technologies, you reduce redundant data entry and increase access to the information necessary to keep your business running smoothly. Sales totals, transactions, occupancy, arrivals and meal counts are transferred into WMx for integration with the WMx Forecasting module. Many of your site-level applications integrate well with WMx, such as human resources and payroll.
Empower Your Staff

Mobile Self-Service
An interactive, Web-based mobile scheduling system provides managers and employees unprecedented scheduling access for quick decision-making. The MyWMx Manager app gives managers immediate access to their daily roster to schedule replacements, add new shifts and respond to employee requests or alerts that are critical to each day’s success. With the MyWMx Employee app, employees can view their schedule, request pick-ups or swap shifts, accept requests from other employees and more. MyWMx smartphone apps, text message alerts and email notifications facilitate real-time communication for a more flexible and well-informed workforce, creating employee satisfaction and subsequently improving guest experiences.

Alerts (required for mobility features)
WMx automatically generates alerts when labor and scheduling fall outside your desired criteria and displays these conflicts in real-time. Instantly push alerts to email, SMS texts or smartphone apps. The alerts add convenience and work flexibility for team members as well as opportunities to correct and adjust team activity. With practical methods to filter, route and publish alerts, both management and employee needs are addressed.
**Feature Highlights**

| Intuitive Scheduling | • More efficiently align staff proficiencies with operational needs.  
| | • Create schedules with easy drag-and-drop grid interface.  
| Simple to Implement, Integrate and Use | • Reduce the time it takes to bring staff up-to-speed.  
| | • WMx integrates seamlessly with your other technology solutions.  
| | • Effectively manage labor costs.  
| Optimize your Workforce | • Eliminate paperwork.  
| | • Simplify pay and performance management and associated reporting.  
| | • Control the allocation of your labor costs  
| Empower Employees | • Enable employees to view their schedules and manage availability requests via the Web or an onsite kiosk terminal.  
| | • Staff can remotely access schedules and adjust availability.  
| Dynamic Labor Forecasting | • Generate accurate forecasts that can be measured against results.  
| | • Forecast with productivity measures that you define yourself (i.e. sales, customer covers or entrees sold).  
| Flexible Deployment | • Install on premise.  
| | • Deploy via Agilysys subscription service.  
| Efficiency Gains | • Visual prompts show ACA eligibility status and allowable hours.  
| | • Alerts when conflicts with ACA are present.  

WMx is a low-risk and high-performance solution for addressing your largest controllable cost—labor. Designed to assist you with your critical day-to-day labor management processes, WMx offers employee onboarding, tracking multiple pay rates, enforcing overtime rules, and forecasting on demand - to name just a few. Transform your workforce from a drain on the bottom line into a well-managed asset that enhances the productivity and profitability of your business.

To learn why so many successful businesses rely on the Agilysys Workforce Management Solution, visit www.agilysys.com or call 877-369-6208.
Agilysys is a leading developer and marketer of proprietary enterprise software, services and solutions to the hospitality industry. The company specializes in market-leading point-of-sale, property management, inventory and procurement, workforce management, analytics, document management, and mobile and wireless solutions that are designed to streamline operations, improve efficiency and enhance the guest experience. Agilysys serves four major market sectors: Gaming, both corporate and tribal; Hotels, Resorts and Cruise; Foodservice Management; and Restaurants, Universities, Stadia and Healthcare. Agilysys operates extensively throughout North America, Europe and Asia, with corporate services located in Alpharetta, GA, and offices in Singapore, Hong Kong and Malaysia. For more information, visit www.agilysys.com.

For more information on Agilysys solutions, visit www.agilysys.com or call 877-369-6208.