



KEEP YOUR GUESTS' INFORMATION SAFE.

Secure their trust with rGuest Pay

An extensible, reliable platform to facilitate secure electronic payments across your enterprise.

Connect Agilysys applications and services foundational to your business success and guest experiences with one of the first PCI validated point to point encryption (P2PE) payment solutions for hospitality. Save hundreds of thousands of dollars in annual audit costs and protect guests' financial data with security features integrated into every credit card transaction.

rGuest Pay offers broad support for U.S. credit card processors and a wide variety of payment device options for every use-case, including countertop, table service, EMV, mobile tablet, and signature capture scenarios.

The high availability platform is designed to easily add payment services or replace components and provides off-line support for business continuity. Providing a single source of trust for support, rGuest Pay simplifies the breadth of your payment needs with deep industry knowledge, experience and accountability.

rGuest Pay Features

- A full suite of card payment services
- Integrated data security for all card transactions through P2PE, EMV, tokenization as well as Payment Information Proxy and iFrame for online transactions
- Future-proofed hardware capable of supporting EMV and card-less (NFC) transactions
- Robust API interfaces to simply connect Agilysys Point of Sale (POS) or Property Management Solutions (PMS) applications and seamlessly add new payment services
- High availability platform to ensure business continuity
- Solid, single source of support 24x7 and professional implementation services built from years of hospitality experience

rGuest Pay Benefits

- Protect your business against costly data breaches with industry-leading security features
- Save substantially with reduced audit cost and burden of PCI compliance with a fully validated P2PE solution
- Implement delightful guest experiences with payment options and repeatable workflows across all your enterprise pay points
- Simplify how to integrate changes from credit card networks into your existing applications or add or replace a payment services from a single, trusted supplier



To learn more about rGuest Pay, contact your Agilysys sales representative.

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1 877 369 6208



Schedule a demo of rGuest Pay today!

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Security and Compliance

rGuest Pay leverages P2PE technology that is formally PCI-Certified. That means when you deploy rGuest Pay with our PCI-validated option, your POS terminals, servers, and network can be deemed out of scope for PCI-DSS audits. For added security, all credit card data processed through rGuest Pay is tokenized and transmitted in unreadable code that can only be unlocked with a special key. This will eliminate the need to store sensitive credit card information on your system to perform refunds and related transactions and thus reduces risk.

Flexible Integration

rGuest Pay offers straight-forward integration with Agilysys POS or PMS applications. This allows for centralized transaction processing through a single platform while maintaining the important security and payment features end to end.

rGuest Pay offers a state of the art, end to end payment solution that fully integrates the payment hardware, POS/PMS and the gateway as a unified solution to address your secure payment needs. However, if an existing gateway service is embedded in your enterprise, rGuest Pay can interface with select certified gateway providers to extend the high availability of the rGuest Pay platform reliability to the gateway while ensuring a consistent customer experience and integrity of your client application integration.

Hardware for every use case

Interact with guests in ways that were never before possible, with (PTS SRED) certified hardware from Ingenico's as part of a PCI validated P2PE solution. Their iSC and iPP300 series of devices are fast, secure hospitality payment solutions that engage your guests and energize your brand- and loyalty-building programs. With a wealth of connectivity options and features, these devices accept all existing forms of payment, including contactless, EMV, and mobile (NFC). Guest transactions are fast, easy, private, efficient and secure.

Core to the Agilysys rGuest Platform

Agilysys specializes in Hospitality solutions necessary to run the business, explore new opportunities and create remarkable guest experiences. Designed to streamline operations and improve efficiency, the rGuest platform strategy is rooted in open standards for simple app integration. Agilysys offers the product, the platform, the support and the services to allow for rapid innovation with shared configuration and management.

rGuest Pay is core to that platform as iconic POS, PMS client applications and next generation solutions (Buy, Stay, Analyze) all leverage rGuest Pay at points critical to your business success. The strategy is to enable a guest experience "digital nervous system" to understand, manage and evolve your guest experience. Data is generated with every engagement and when you understand the data, you truly can understand the experience. Understand the experience, and you can innovate to differentiate.



If you would like more information about rGuest Pay or other Agilysys solutions, visit www.agilysys.com or call 877-369-6208



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ABOUT AGILYSYS

Agilysys has been a leader in hospitality software for more than 40 years, delivering innovative guest-centric technology solutions for gaming, hotels, resorts and cruise, corporate foodservice management, restaurants, universities, stadia and healthcare. Agilysys offers the most comprehensive software solutions in the industry, including point-of-sale (POS), property management (PMS), inventory and procurement, payments, and related applications, to manage the entire guest journey. Agilysys is known for its leadership in hospitality, its broad product offerings and its customer-centric service. Some of the largest hospitality companies around the world use Agilysys solutions to help improve guest loyalty, drive revenue growth and increase operational efficiencies. Agilysys operates across North America, Europe, Asia-Pacific, and India with headquarters located in Alpharetta, GA. For more information visit Agilysys.com.

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