

Agilysys

CUSTOMER SPOTLIGHT: LAS VEGAS MUSIC VENUE 172

UNIQUE MUSIC VENUE OPTIMIZES GUEST EXPERIENCE WITH
INFOGENESIS POS AND RGUEST PAY

Named after the 172-decibel volcano eruption on the Island of Krakatoa in 1883, 172 live music venue brings together the most promising up-and-coming bands from around the world with the best original cocktails and high-end gourmet dishes.



The newly-opened music venue 172 in the Rio All-Suite Hotel and Casino chose rGuest Pay and InfoGenesis POS to help manage their operations. The new venue, which provides its patrons access to artists in an intimate, up close and personal setting, implemented rGuest Pay to secure financial transactions and InfoGenesis POS to optimize guest service.

Agilysys and The Rio All-Suite Hotel share a long-standing partnership, and with the grand opening of 172 fast-approaching, the property operators reached out to Agilysys to help them implement a point-of-sale system that could meet their demands and be able to go live on a tight timeline.

“ The team at Agilysys provided us with expert advice and support configuring the most efficient systems for our new venue. We are very satisfied with the end result and look forward to the value and benefits these solutions will bring to our staff and customers. ”

- Giovanni Sgro, Brand Director of 172

AGILYSYS SOLUTIONS SELECTED

- InfoGenesis® POS
- rGuest® Pay

LEARN MORE ABOUT AGILYSYS SOLUTIONS

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ABOUT OUR SOLUTIONS:



The award-winning point-of-sale solution that's designed to help businesses serve their guests more effectively. Agilysys InfoGenesis® POS boasts an intuitive touchscreen interface with extensive reporting and analytics that enable operators to control costs and streamline operations. With rapid deployment and centralized configuration, businesses can quickly leverage next-generation point-of-sale to transform the guest service experience. Switch seamlessly between terminals and tablets to maximize server efficiency.



A secure payment processing solution that provides access to validated P2PE, EMV payment gateways. rGuest® Pay brings efficiency with mobile-ready devices and chip-card acceptance. Comprehensive, next-generation payment security with every credit card transaction, addressing the payment processing needs of hospitality operations everywhere.

ABOUT AGILYSYS:

Agilysys has been a leader in hospitality software for more than 40 years, delivering innovative guest-centric technology solutions for gaming, hotels, resorts and cruise, corporate foodservice management, restaurants, universities, stadia and healthcare. Agilysys offers the most comprehensive software solutions in the industry, including point-of-sale (POS), property management (PMS), inventory and procurement, payments, and related applications, to manage the entire guest journey. Agilysys is known for its leadership in hospitality, its broad product offerings and its customer-centric service. Some of the largest hospitality companies around the world use Agilysys solutions to help improve guest loyalty, drive revenue growth and increase operational efficiencies. Agilysys operates across North America, Europe, Asia-Pacific, and India with headquarters located in Alpharetta, GA. For more information visit Agilysys.com.

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