



Agilysys...

CUSTOMER SPOTLIGHT: ROSEWOOD HOTELS & RESORTS

ROSEWOOD HOTELS & RESORTS SELECTS INFOGENESIS® POS FOR ITS FIVE-STAR TUSCAN RESORT—CASTIGLION DEL BOSCO

Rosewood Castiglion del Bosco resort in Montalcino, Italy selected the company's InfoGenesis® POS as their point-of-sale solution to provide the five-star Tuscan resort with faster quality service and streamline the food and beverage process for an enhanced guest experience.

ROSEWOOD
A SENSE OF PLACE™


As one of Italy's top resorts, Rosewood Castiglion del Bosco prides itself on its impeccable service, attention to detail, and five-star luxury standards. As such, the resort required a highly capable and dependable point-of-sale solution designed to meet guest service needs and augment staff productivity.

“ The technology and business requirements at our luxury resort evolve and expand every year. As we began our search for a new fully-featured POS system that could not only provide seamless operations today but could also evolve along with us, it became clear that InfoGenesis would fulfil our needs. At Rosewood Castiglion del Bosco, we needed a new solution able to support the high service level standards we offer our guests. We received excellent feedback about InfoGenesis POS and were impressed with Agilysys' latest generation hardware, customizable features and interface capabilities with our existing PMS solution. ”

- Mat Kolarik, Rosewood's Information Technology Manager

To support their mission to deliver world-class guest service, Rosewood Castiglion del Bosco needed the best POS in the industry. With its versatility and functionality, InfoGenesis POS will enable food and beverage operations at the property to function with the topmost efficiency, help deliver un-matched service throughout the guest journey and improve processes.

One of the oldest and best-preserved estates in Tuscany, Rosewood Castiglion del Bosco is located in Montalcino, Tuscany, in the heart of the UNESCO World Heritage Site of Val d'Orcia. The picturesque property boasts 23 suites and 11 luxury villas, two restaurants, a cooking school and kitchen garden as well as a spa, while the broader estate features a renowned winery and vineyards and the only private golf course of Italy.



AGILYSYS SOLUTIONS SELECTED

- InfoGenesis®

LEARN MORE ABOUT AGILYSYS SOLUTIONS

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ABOUT OUR SOLUTIONS:



InfoGenesis® POS, a leading point-of-sale solution among luxury hotels and resorts, is a comprehensive POS system that combines highly interactive terminal and tablet touchscreen applications with industry-leading offline capabilities. Its robust reporting and analysis features, extensive enterprise-grade menu and item configuration capabilities, combined with multi-language support, help to drive service flexibility and increased operational efficiency.

ABOUT AGILYSYS:

Agilysys has been a leader in hospitality software for more than 40 years, delivering innovative guest-centric technology solutions for gaming, hotels, resorts and cruise, corporate foodservice management, restaurants, universities, stadia and healthcare. Agilysys offers the most comprehensive software solutions in the industry, including point-of-sale (POS), property management (PMS), inventory and procurement, payments, and related applications, to manage the entire guest journey. Agilysys is known for its leadership in hospitality, its broad product offerings and its customer-centric service. Some of the largest hospitality companies around the world use Agilysys solutions to help improve guest loyalty, drive revenue growth and increase operational efficiencies. Agilysys operates across North America, Europe, Asia-Pacific, and India with headquarters located in Alpharetta, GA. For more information visit Agilysys.com.

LEARN MORE ABOUT AGILYSYS SOLUTIONS

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