Agilysys

Third Party Processors for Agilysys NV LLC ("Agilysys") and Agilysys Affiliates

The following lists provide information related to the third-party processors and Agilysys corporate affiliates that may have access to Customer Data. Customer Data means any data processed by Agilysys SaaS products in order to perform the Services described in the Universal Agreement.

Sub-Processor	Location	Services	Services Performed
Acuant	United States; Canada; Singapore; Macau; Philippines	DataMagine	Document scanning
Agilysys Technologies India Private Limited	India	Troubleshooting	Customer requested troubleshooting (view only)
Amazon	United States	rGuest Stay rGuest Buy	SMS and email messaging
EDI	United States	Stratten Warren System (SWS)	Bid pricing
IBM	United States	Lodging Management System SWS	Storage
Leadtools	United States; Canada, United Kingdom; Singapore; Macau; Laos; Philippines	DataMagine	OCR scanning or barcode processing. Document viewing, annotation, emailing, and printing.
Logicalis	United States	LMS SWS	Storage
Microsoft Azure	United States; the Netherlands; China; Singapore; Australia	InfoGenesis rGuest Agilysys Spa Agilysys Golf Agilysys Sales & Catering	Storage
Microsoft SQL Server	United States; Canada, United Kingdom; Singapore; Macau; Laos; Philippines	DataMagine Visual One Agilysys Spa Agilysys Golf Agilysys Sales & Catering	Index storage
SalesForce	United States	Relationship management	Customer relationship management
Sendgrid	United States	rGuest Stay Agilysys Digital Marketing	E-Mail messaging
Twilio	United States	rGuest Stay	SMS messaging

		InfoGenesis	

Agilysys Corporate Affiliates:

Agilysys, Inc.
Agilysys UK Ltd.
Agilysys HK Limited
Agilysys Hospitality Solutions (Shanghai) Co., Ltd.
Agilysys Technologies India Private Limited
Agilysys Malaysia
Agilysys Philippines, Inc.
Agilysys Singapore Pte. Ltd.
Agilysys MC Limited

Notes:

Current as of October 2020. This document is subject to change at any time.