

The Smarter Way to Check In

Reducing Lines While Enhancing
Guest Experience



Empower guests to skip the line and take control of their experience.

Express Kiosk provides an easy, self-service way for guests to browse, customize their selections, and complete payment in just a few taps. By reducing wait times and minimizing order errors, it creates a faster, more convenient experience while freeing up staff to focus on delivering attentive, high-quality service. Menus, pricing, and promotions stay accurate and consistent across every outlet, helping you maintain control behind the scenes while delivering a smooth, modern experience for every guest

Benefits:



Reduced Wait Times & Faster Conversion

Speed up arrivals and departures during peak periods with self-service workflows that move guests through check-in and check-out efficiently, minimizing lines and improving first impressions.



Improved Arrival Accuracy

Reduce errors associated with manual check-in by leveraging real-time system data for room assignment, guest validation, and payment authorization directly from the PMS.



Lower Front Desk Workload

Automate repetitive tasks such as identity verification, room assignment, and payment confirmation, allowing staff to focus on service recovery, upselling, and guest engagement.



Reduce Bottlenecks At Check-In

With Express Mobile, enable mobile check-in guests to verify ID, print keys, and head straight to their room reducing lobby bottlenecks and cutting kiosk time.



Consistent Guest Experience Across Properties

Deliver a standardized, branded self-service check-in experience across single or multi-property operations, ensuring consistency while still supporting property-level configuration.



Modern, Contactless Convenience

Meet guest expectations for fast, touchless interactions with a secure self-service experience that complements staff service and enhances guest confidence.



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Agilysys Express Kiosk **Product Features:**



Deep PMS Integration

Enhance your property by connecting directly to Agilysys PMS for real-time access to reservations, room status, guest profiles, and payments, ensuring accuracy without manual syncing or third-party middleware.



Automated Room Assignment & Key Encoding

Assign rooms and encode keys instantly based on live availability, predefined business rules, and guest eligibility, reducing front desk intervention.



Flexible Identity & Payment Verification

Support secure ID scanning and payment validation as part of the check-in process to improve compliance, reduce fraud, and ensure accurate guest records.



Branded & Configurable User Interface

Customize kiosk screens, messaging, and workflows to align with brand standards while accommodating property-specific operational requirements.



Visual Upsell At Check-In

Present targeted offers such as upgrades or services during check-in, enabling incremental revenue capture through a natural, guest-driven experience.



Enterprise Management & Monitoring

Centrally manage kiosk settings, content, and performance across locations, giving operators visibility and control over self-service experiences at scale.

The Power of the **Agilysys Ecosystem**

Take Express Kiosk further with integrated solutions designed to streamline operations & personalize guests' interactions.

Express Kiosk



Express Mobile

Extend self-service to mobile for faster, contactless check-in.



Book

Turn arrivals into seamless, pre-arrival booking experiences.



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