Agilysys Solutions Deliver
High Return Hospitality™ For Healthcare

High Return On Experience (ROE)

(the challenge)

In the hyper frenetic pace of healthcare, an "on demand" culture is pervasive, with hospital staff and visitors seeking dining options at all hours and mobile ordering, QR codes, kiosks, self-order and grab-and-go is essential. A seamless experience across all interactions is the expectation. Modern healthcare facilities have extended the reach of dining services from the cafeteria to patient rooms and food pop-ups to reach patients and visitors wherever they are.

for visitors
- Happier visitors
- More time with loved ones
- Higher spend

for staff
- Higher retention
- 24 hour access to meals
- Lower stress

for both
- Greater choice, control and convenience
- Stronger belief your promises will be kept

High Return On Data (ROD)

(the insight)

Our passion is to help healthcare organizations like yours create distinctive, personalized experiences for staff and visitors at every touchpoint through innovative point-of-sale payments, inventory and procurement and analytics solutions designed 100% for healthcare hospitality. From ensuring the swing shift staff have easy access to nutritious food, to enabling patient room visitor food ordering, and simplifying staff payment with payroll deduct and declining balance, Agilysys understands your unique challenges with solutions tailored to your needs.

for visitors
- Patient-room dining
- Optimized service
- Greater choice

for staff
- Data-informed schedules
- Coverage aligned to demand
- Frictionless payment methods

for your business
- Healthier margins
- Less spoilage and waste
- Happier diners

ABOUT AGILYSYS

Agilysys is well known for its long heritage of hospitality-focused technology innovation. The Company delivers modular and integrated software solutions and expertise to businesses seeking to maximize Return on Experience (ROE) through hospitality encounters that are both personal and profitable in order to delight customers, retain staff and grow margins. Customers around the world include: branded and independent hotels, multi-amenity resort properties, casinos, property/hotel/resort management companies, cruise lines, corporate dining providers, higher education campus dining providers, food service management companies, hospitals, lifestyle communities, senior living facilities, stadiums, and theme parks. The Agilysys Hospitality Cloud™ combines core operational systems for property management (PMS), point of sale (POS) and inventory and procurement (I&P) with Experience Enhancers™ that meaningfully improve interactions for customers and for employees across dimensions such as digital access, mobile convenience, self-service control, personal choice, payment options, service coverage and real-time insights to improve decisions. Core solutions and Experience Enhancers are selectively combined in Hospitality Solution Studios™ tailored to specific hospitality settings and business needs. www.Agilysys.com

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agilysys
High Return Hospitality™

Agilysys Hospitality Studio for Healthcare

The only end-to-end, exclusive hospitality platform that maximizes **Return On Experience** —for patient, visitors and staff—across every hospitality touchpoint.

Delight patients & visitors.
Retain staff.
Grow margins.

End-to-end **Core Solutions** for state-of-the-art operational performance, workflows and data sharing across property management, point-of-sale and inventory & procurement.

Experience Enhancer for healthcare modules integrate with Core Solutions to amplify specific patient, visitors and staff experiences, including digital, mobile, self-service, amenity-based and loyalty-based, among others.

Hospitality Core™
Collection for Healthcare

Agilysys POS
POINT-OF-SALE SYSTEMS

Agilysys I&P
INVENTORY & PROCUREMENT SYSTEMS

Experience Enhancers™
Collection

- Mobile F&B Order & Pay
- Digital Menus
- Scanless Self-Checkout
- Secure Payments
- Loyalty & Promotions
- Gift Card

- Mobile F&B Check Payment
- Stored-Value Payment
- Kitchen Management & Display
- Dynamic Menu Display
- Table & Venue Self-Reservation
- Performance Analytics

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Learn more about Agilysys Solutions for Healthcare
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