



# Enterprise PMS Technology for High-Volume Resorts

Unify Guest Stays, Activities, Loyalty, & Resort Experiences

## Large-scale resorts can't afford disconnected systems.

They require technology that unifies rooms, gaming, loyalty, activities, and on-property experiences into one coordinated operation. Agilysys LMS PMS is designed for enterprise environments where high volume, complex entitlements, dynamic pricing, and cross-venue service consistency are essential. With integrated loyalty, mobile and kiosk check-in, upsell automation, and real-time visibility across the property, LMS empowers operators to deliver seamless stays while maximizing revenue at every touchpoint.

## Benefits:



### Unify Rooms, Gaming, Loyalty, & Experiences

Manage accommodations, activities, player entitlements, and patron tiers within a single PMS that bridges the full guest journey, from hotel stay to gaming floor to resort experiences.



### Simplify High Volume Operations

Manage accommodations, activities, player entitlements, and patron tiers within a single PMS that bridges the full guest journey, from hotel stay to gaming floor to resort experiences.



### Drive More Revenue

Adjust room rates, upgrade offers, and packages in real time using guest value, demand, and loyalty eligibility while kiosk and mobile channels capture incremental revenue at check-in.



### Improve Multi-Department Coordination

Give front office, housekeeping, recreation, spa, loyalty, and gaming teams shared access to guest profiles, itineraries, and realtime property data to keep operations aligned.



### Deliver Consistent Guest Experiences

Ensure tier perks, comp rules, and entitlements are recognized instantly across hotel, gaming, dining, and retail outlets, eliminating manual intervention and system gaps.



### Gain Operational & Revenue Insights

Leverage real-time reporting and analytics to understand performance trends across rooms, gaming, loyalty tiers, comps, activities, and revenue centers for better strategic planning.



[Sales@agilysys.com](mailto:Sales@agilysys.com)



877.369.6208



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# Agilysys LMS PMS Product Features:



## Unified Reservations for Guests' Journey

Coordinate accommodations and on property experiences in one system, including package components, activity capacity, and demand based pricing.



## Integrated Casino Loyalty, Tier, & Entitlement Engine

Apply player benefits, tier perks, and comp rules automatically across gaming and nongaming venues for consistent, loyalty driven service.



## Digital Check-In via Mobile, Kiosk, & QR Based Experiences

Offer guests mobile check-in, room ready messaging, digital keys, kiosk based upgrades, and seamless folio access for frictionless arrival and departure.



## Automated Front Office & Housekeeping Workflows

Streamline check-in, room status updates, folio management, and housekeeping assignments through intuitive mobile and workstation interfaces.



## One Card Access Across Rooms, Gaming, and Venues

Enable guests to use a single credential for room access, gaming tables, and other amenities, with linked accounts supporting comp evaluation and streamlined service.



## RealTime Metrics & Reporting

Access mobile dashboards and cross venue insights, including occupancy, ADR, player value, upsell performance, comp usage, and gaming to room correlations.

## The Power of the Agilysys Ecosystem

Take LMS further with integrated solutions designed to streamline operations and personalize every guest interaction.



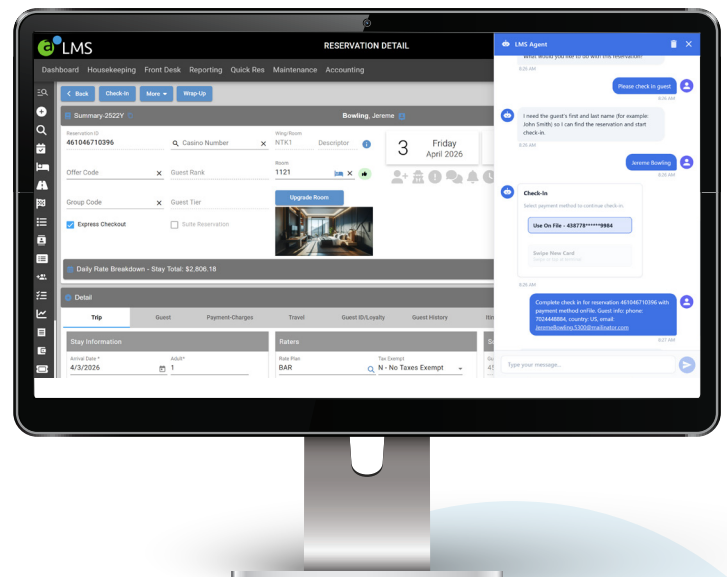
### Agilysys Analyze

Turn data into action with real-time analytics integration.



### Agilysys Service

Streamline guest service with connected support tools.



 [Sales@agilysys.com](mailto:Sales@agilysys.com)

 877.369.6208

 [agilysys.com](http://agilysys.com)

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