agilysys
Book4Time

As part of the Agilysys family of hospitality solutions, Book4Time is the industry's leading cloud-based spa, wellness, and leisure activity management platform, trusted by more Forbes 5-Star resorts than any other provider. Purpose-built for global hospitality, Book4Time delivers end-to-end guest experience management across spas, golf, wellness, and member services—seamlessly integrated within the broader Agilysys ecosystem. Powering operations in over 100 countries, it is the preferred choice of the world's most iconic hotel, resort, casino, and private club brands—driving operational excellence, guest personalization, and enterprise growth.

☁️ Cloud-Based with 99.99%+ Uptime

Book4Time is hosted with Amazon Web Services (AWS) and offers the industry's best latency and uptime.

🏨 Hotel System Integrations

As part of the Agilysys suite, Book4Time is purpose-built for hotel and resort spas, offering seamless integration with industry-leading PMS and POS systems—including Agilysys Stay (PMS), Infogenesis POS, Oracle, MEWS, Infor, Guestline, and more. These robust integrations enable real-time room charge posting, appointment guarantees, and a unified guest itinerary across the property—empowering teams to deliver connected, personalized service at every touchpoint.

💳 Credit Card and Gift Card Gateway Interfaces

Book4Time Pay offers a fully integrated payment solution that works seamlessly with leading payment gateways including FreedomPay, Shift4, Elavon, 3C, Merchant Link, and Adyen. As part of the Agilysys ecosystem, Book4Time also integrates directly with Agilysys point-of-sale systems such as Infogenesis—ensuring secure, streamlined transactions across the entire property. Support for property-wide gift card platforms including Givex, IYC, SVS, and First Data further enables unified, guest-centric commerce experiences.

🎧 24/7 Live Phone & Email Support

Book4Time offers the industry's best live phone and email support with 24/7 coverage.

🌍 Global Solution

Book4Time is the only true global, cloud-based solution on the market with support for 15 languages and fiscal printing in most countries.

- ✓ Deployed in 100+ Countries
- ✓ Managing 1.5M+ bookings per month
- ✓ Processing $1.4B+ annual transactions
- ✓ Globally 25,000+ active users
- ✓ 97% Client Retention Rate
- ✓ Top three markets: USA, UK, Middle East
- ✓ Emerging markets: Asia-Pac, China, Caribbean and Latin America
- ✓ System is Globalized and available in 15 languages

We're the world's #1 cloud-based wellness management software and we've got the numbers — and clients — to prove it

MARRIOTT   ACCOR   FOUR SEASONS

HYATT   Hilton HOTELS & RESORTS   BELMOND

THE LANGHAM Hotels and Resorts   MELIÃ HOTELS INTERNATIONAL   MAYBOURNE HOTEL GROUP

EQUINOX   Disney   COMO HOTELS AND RESORTS

SEAMLESS HOSPITALITY INTEGRATIONS

Book4Time seamlessly connects with over 100 leading technology partners across the hospitality ecosystem.
As part of the Agilysys suite, Book4Time integrates directly with Infogenesis POS, Agilysys Golf, Agilysys Digital Marketing, and Agilysys Memberships—enabling a unified, data-driven guest experience across every touchpoint, from spa to tee time to personalized offers.

InfoGenesis

Infogenesis POS

Book4Time integrates with Agilysys Infogenesis to post spa and wellness charges in real time to guest folios, ensuring accurate, seamless billing across property outlets.

Stay

Agilysys Stay PMS

Integration with Agilysys Stay allows Book4Time to access real-time reservation data, enabling room charge posting, appointment guarantees, and personalized service based on guest profiles.

Golf

Agilysys Golf

Book4Time connects with Agilysys Golf to deliver a unified booking experience across spa and tee times, helping properties manage availability, itineraries, and guest preferences in one view.

Membership

Agilysys Memberships

Integration with Agilysys Memberships allows Book4Time to recognize member entitlements, apply discounts, and track usage across spa and leisure services.

Digital Marketing

Agilysys Digital Marketing

Book4Time syncs with Agilysys Digital Marketing to power personalized, data-driven campaigns based on guest behavior, spa usage, and preferences—driving repeat visits and incremental revenue.

"75% of bookings are coming through the online 'booking' system"

Guests can actually see everything available to them, where in the past, they may not have been aware of what was on offer.

Josh Fraiser,
Health & Recreation Manager,
Fairmont Chateau Whistler

"Right now, the other software companies are trying to catch up with Book4Time."

"It's way beyond other systems in terms of user-friendliness. And I haven't seen others evolve in the same way -right now, they're trying to catch up with Book4Time. It's important to keep that pioneering mindset and I hope to see Book4Time accelerating and evolving even more, because technology moves so quickly."

Carlos Calvo-Rodriguez,
Senior Spa Director
Four Seasons Toronto

"Working in a 5-Star property quite often means that guests wish to book outside our opening hours."

"The main thing that we were looking for in a software solution is a fully cloud based system, which therapists and spa team members can access from anywhere. Online booking and consultation forms were also a major factor in decision making for the system which we launched across our three London properties, which also include Claridge's and the Connaught. With Book4Time we can offer the flexibility of booking online, or being able to contact the spa team and we can book guests from anywhere at any time."

Laura Brown,
Spa & Wellness Director
Berkeley Hotel London