



# CUSTOMER SPOTLIGHT: LAS VEGAS MUSIC VENUE 172

UNIQUE MUSIC VENUE OPTIMIZES GUEST EXPERIENCE  
WITH AGILYSYS INFOGENESIS POS AND AGILYSYS PAY

Named after the 172-decibel volcano eruption on the Island of Krakatoa in 1883, 172 live music venue brings together the most promising up-and-coming bands from around the world with the best original cocktails and high-end gourmet dishes.



The newly-opened music venue 172 in the Rio All-Suite Hotel and Casino chose Agilysys Pay and Agilysys InfoGenesis POS to help manage their operations. The new venue, which provides its patrons access to artists in an intimate, up close and personal setting, implemented Agilysys Pay to secure financial transactions and InfoGenesis POS to optimize guest service.

Agilysys and The Rio All-Suite Hotel share a long-standing partnership, and with the grand opening of 172 fast-approaching, the property operators reached out to Agilysys to help them implement a point-of-sale system that could meet their demands and be able to go live on a tight timeline.

“ The team at Agilysys provided us with expert advice and support configuring the most efficient systems for our new venue. We are very satisfied with the end result and look forward to the value and benefits these solutions will bring to our staff and customers. ”

- Giovanni Sgro, Brand Director of 172

## AGILYSYS SOLUTIONS SELECTED

- Agilysys InfoGenesis® POS
- Agilysys Pay

## ABOUT OUR SOLUTIONS:



The award-winning point-of-sale solution that's designed to help businesses serve their guests more effectively. Agilysys InfoGenesis® POS boasts an intuitive touchscreen interface with extensive reporting and analytics that enable operators to control costs and streamline operations. With rapid deployment and centralized configuration, businesses can quickly leverage next-generation point-of-sale to transform the guest service experience. Switch seamlessly between terminals and tablets to maximize server efficiency.



A secure payment processing solution that provides access to validated P2PE, EMV payment gateways. Agilysys Pay brings efficiency with mobile-ready devices and chip-card acceptance. Comprehensive, next-generation payment security with every credit card transaction, addressing the payment processing needs of hospitality operations everywhere.

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## ABOUT AGILYSYS:

Agilysys is well known for its long heritage of hospitality-focused technology innovation. The Company delivers modular and integrated software solutions and expertise to businesses seeking to maximize Return on Experience (ROE) through hospitality encounters that are both personal and profitable. Over time, customers achieve High Return Hospitality by consistently delighting guests, retaining staff and growing margins. Customers around the world include: branded and independent hotels; multi-amenity resort properties; casinos; property, hotel and resort management companies; cruise lines; corporate dining providers; higher education campus dining providers; food service management companies; hospitals; lifestyle communities; senior living facilities; stadiums; and theme parks. The Agilysys Hospitality Cloud™ combines core operational systems for property management (PMS), point-of-sale (POS) and Inventory and Procurement (I&P) with Experience Enhancers™ that meaningfully improve interactions for guests and for employees across dimensions such as digital access, mobile convenience, self-service control, personal choice, payment options, service coverage and real-time insights to improve decisions. Core solutions and Experience Enhancers are selectively combined in Hospitality Solution Studios™ tailored to specific hospitality settings and business needs.

### LEARN MORE ABOUT AGILYSYS SOLUTIONS

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