



CUSTOMER SPOTLIGHT: ROSEWOOD HOTELS & RESORTS

ROSEWOOD HOTELS & RESORTS SELECTS INFOGENESIS® POS
FOR ITS FIVE-STAR TUSCAN RESORT—CASTIGLION DEL BOSCO

Rosewood Castiglion del Bosco resort in Montalcino, Italy selected the company's InfoGenesis® POS as their point-of-sale solution to provide the five-star Tuscan resort with faster quality service and streamline the food and beverage process for an enhanced guest experience.



As one of Italy's top resorts, Rosewood Castiglion del Bosco prides itself on its impeccable service, attention to detail, and five-star luxury standards. As such, the resort required a highly capable and dependable point-of-sale solution designed to meet guest service needs and augment staff productivity.

To support their mission to deliver world-class guest service, Rosewood Castiglion del Bosco needed the best POS in the industry. With its versatility and functionality, InfoGenesis POS will enable food and beverage operations at the property to function with the topmost efficiency, help deliver un-matched service throughout the guest journey and improve processes.

One of the oldest and best-preserved estates in Tuscany, Rosewood Castiglion del Bosco is located in Montalcino, Tuscany, in the heart of the UNESCO World Heritage Site of Val d'Orcia. The picturesque property boasts 23 suites and 11 luxury villas, two restaurants, a cooking school and kitchen garden as well as a spa, while the broader estate features a renowned winery and vineyards and the only private golf course of Italy.

“The technology and business requirements at our luxury resort evolve and expand every year. As we began our search for a new fully-featured POS system that could not only provide seamless operations today but could also evolve along with us, it became clear that InfoGenesis would fulfil our needs. At Rosewood Castiglion del Bosco, we needed a new solution able to support the high service level standards we offer our guests. We received excellent feedback about InfoGenesis POS and were impressed with Agilysys' latest generation hardware, customizable features and interface capabilities with our existing PMS solution.”

- Mat Kolarik, Rosewood's Information Technology Manager

AGILYSYS SOLUTIONS SELECTED

- Agilysys InfoGenesis®

ABOUT OUR SOLUTIONS:



Agilysys InfoGenesis® POS, a leading point-of-sale solution among luxury hotels and resorts, is a comprehensive POS system that combines highly interactive terminal and tablet touchscreen applications with industry-leading offline capabilities. Its robust reporting and analysis features, extensive enterprise-grade menu and item configuration capabilities, combined with multi-language support, help to drive service flexibility and increased operational efficiency.

ABOUT AGILYSYS:

Agilysys is well known for its long heritage of hospitality-focused technology innovation. The Company delivers modular and integrated software solutions and expertise to businesses seeking to maximize Return on Experience (ROE) through hospitality encounters that are both personal and profitable. Over time, customers achieve High Return Hospitality by consistently delighting guests, retaining staff and growing margins. Customers around the world include: branded and independent hotels; multi-amenity resort properties; casinos; property, hotel and resort management companies; cruise lines; corporate dining providers; higher education campus dining providers; food service management companies; hospitals; lifestyle communities; senior living facilities; stadiums; and theme parks. The Agilysys Hospitality Cloud™ combines core operational systems for property management (PMS), point-of-sale (POS) and Inventory and Procurement (I&P) with Experience Enhancers™ that meaningfully improve interactions for guests and for employees across dimensions such as digital access, mobile convenience, self-service control, personal choice, payment options, service coverage and real-time insights to improve decisions. Core solutions and Experience Enhancers are selectively combined in Hospitality Solution Studios™ tailored to specific hospitality settings and business needs.

A photograph of a large, multi-story resort building at dusk, illuminated from within. In the foreground, there is an outdoor swimming pool with lounge chairs and umbrellas, and a fire pit with a fire burning. The sky is a deep blue.

LEARN MORE ABOUT AGILYSYS SOLUTIONS

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