



**Third Party Processors for Agilysys NV LLC (“Agilysys”) and Agilysys Affiliates**

The following lists provide information related to the third-party processors and Agilysys corporate affiliates that may have access to Customer Data. Customer Data means any data processed by Agilysys SaaS products in order to perform the Services described in the Universal Agreement.

<b>Sub-Processor</b>	<b>Location</b>	<b>Services</b>	<b>Services Performed</b>
84Codes	European Economic Area; United States	Agilysys Buy Agilysys Stay OnDemand	Asynchronous message bus for high-scale systems
Acuant	Canada; Macau; Philippines; Singapore; United States	DataMagine	Document scanning
Agilysys Technologies India Private Limited	India	Troubleshooting	Customer requested troubleshooting (view only)
Amazon	United States	Agilysys Buy Agilysys Stay	SMS and email messaging
EDI	United States	Stratten Warren System (SWS)	Bid pricing
Elasticsearch	European Economic Area; United States	Agilysys Buy Agilysys Stay OnDemand	Log and in-application searching
FullStory	United States	Agilysys Seat Agilysys Stay	Browser monitoring
Google	Chile; European Economic Area; Singapore; Taiwan; United States;	Agilysys Seat OnDemand	Analytics
Hangfire	European Economic Area United States; APAC	Agilysys Seat	Job Scheduling
IBM	United States	Lodging Management System (LMS) SWS	Storage
Kibana	European Economic Area; United States	Agilysys Pay	Log storage
Leadtools	Canada; Laos; Macau; Philippines; Singapore; United Kingdom; United States	DataMagine	OCR scanning or barcode processing. Document viewing, annotation,



			emailing, and printing.
Locize	European Economic Area	OnDemand	Language translation services
Logicalis	United States	LMS SWS	Storage
Microsoft Azure	Australia; China; European Economic Area; Singapore; United States;	Agilysys Buy Agilysys Golf Agilysys Pay Agilysys Sales & Catering Agilysys Seat Agilysys Spa Agilysys Stay InfoGenesis OnDemand	Storage
Microsoft SQL Server	Canada; European Economic Area; Laos; Macau; Philippines; Singapore; United Kingdom; United States	Agilysys Golf Agilysys Sales & Catering Agilysys Seat Agilysys Spa DataMagine Visual One	Index storage
Mongo	European Economic Area; United Kingdom; United States	Agilysys Buy Agilysys Stay OnDemand	Transactional database
Nexmo	European Economic Area; United Kingdom; United States	Agilysys Buy OnDemand	SMS messaging
NewRelic	European Economic Area; United Kingdom; United States	Agilysys Pay	Alerts monitoring
SalesForce	United States	Relationship management	Customer relationship management
Sendgrid	United States	Agilysys Buy Agilysys Digital Marketing Agilysys Seat Agilysys Stay OnDemand	E-Mail messaging
Twilio	United States	Agilysys Buy Agilysys Seat Agilysys Stay InfoGenesis LMS OnDemand	SMS messaging



Agilysys Corporate Affiliates:

Agilysys, Inc.  
Agilysys UK Ltd.  
Agilysys HK Limited  
Agilysys Hospitality Solutions (Shanghai) Co., Ltd.  
Agilysys Technologies India Private Limited  
Agilysys Malaysia  
Agilysys Philippines, Inc.  
Agilysys Singapore Pte. Ltd.  
Agilysys MC Limited  
Agilysys Australia Pty Ltd  
Agilysys Canada, Inc.  
ResortSuite, Inc.  
Agilysys Solutions LLC-FZ

Notes:

Current as of April 2023. This document is subject to change at any time.