

Agilysys...

CUSTOMER SPOTLIGHT: The Mill Casino Hotel & RV Park

**Tribal-Owned Casino Hotel Expands Partnership with Agilysys to Include
Property Management and Point-of-Sale Systems**

The Mill Casino Hotel & RV Park on the Southern Oregon Coast features a 24-hour casino, five restaurants and a 102-space waterfront RV park. The property is owned and operated by the Coquille Indian Tribe.

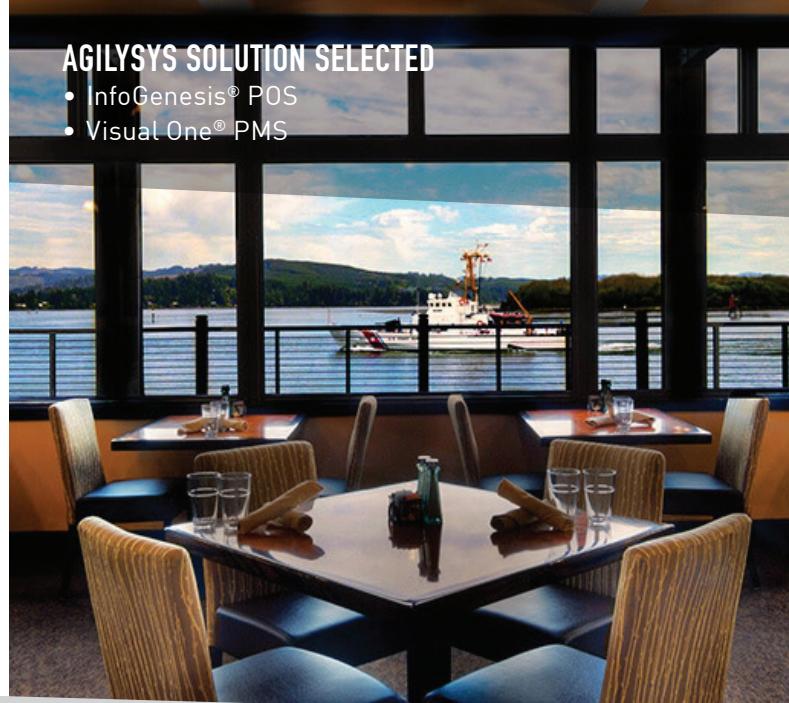
Located on the waterfront in North Bend, Oregon, the Mill Casino Hotel & RV Park is an ideal destination for any guest looking to explore the Coos Bay area, including places such as the Oregon Dunes and Shores Acres State Park. Catering to both business and leisure travelers, the property features 203 rooms and suites along with a full-service business center, more than 14,000 square feet of conference and event space and a Vegas-style casino. The Mill Casino Hotel is a longtime user of the Agilysys Stratton Warren System, a leading gaming industry solution for comprehensive inventory and procurement management. When searching for a state-of-the-art property management system and point-of-sale technology, the executive team once again chose Agilysys as a partner in order to increase operational efficiency and enhance guest service across the entire property.



"Agilysys has been a trusted partner for many years, and we're confident their solutions for property management and point-of-sale will be a great fit for us," said Terry Hayes, Director of Purchasing at The Mill Casino Hotel & RV Park. "Visual One will streamline operations at both the hotel and RV park, while InfoGenesis will boost food and beverage efficiency and help us provide seamless guest service. We also host a number of business meetings, conferences and weddings each month, and the Visual One catering module will help us meet the needs of this diverse group."

AGILYSYS SOLUTION SELECTED

- InfoGenesis® POS
- Visual One® PMS



ABOUT OUR SOLUTIONS:



InfoGenesis® POS, a popular point-of-sale solution among luxury hotels and resorts, is a comprehensive POS system that combines easy-to-use terminal and tablet touchscreen applications with industry-leading offline capabilities. Its strong reporting and analysis features, enterprise-grade menu and item configuration capabilities, and multi-language support drive service flexibility and increased operational efficiency. InfoGenesis Flex, which offers full point-of-sale functionality on a convenient tablet device, provides a guest-centric feature-rich mobile experience for outdoor patios, poolside venues and other foodservice operations.



Visual One® PMS is a comprehensive and fully integrated property management system that offers a wide range of features and functionality, including front office operations, guest history, housekeeping, reservations management and more. Its user-friendly screens are laid out in a logical and understandable format with quick-feature icons and drag-and-drop capabilities. The software, which runs on a Microsoft® SQL Server® database, has modules for accounting, activities, club management, comp accounting, condo accounting, guest marketing, sales and catering and spa management.

ABOUT AGILYSYS:

Agilysys is a leading technology company that provides innovative software and services for point-of-sale (POS), property management (PMS), reservation and table management, inventory and procurement, workforce management, analytics, document management, and mobile and wireless solutions exclusively to the hospitality industry. Our products and services allow operators to streamline operations, improve efficiency and understand customer needs across their properties to deliver a superior overall guest experience. The result is improved guest loyalty, growth in wallet share and increased revenue as they connect and transact with their guests based upon a single integrated view of individual preferences and interactions. We serve four major market sectors: Gaming, both corporate and tribal; Hotels, Resorts and Cruise; Corporate Foodservice Management; and Restaurants, Universities, Stadia and Healthcare. Agilysys operates across North America, Europe, Asia-Pacific, and India with corporate services located in Alpharetta, GA. For more information, visit www.agilysys.com.

LEARN MORE ABOUT AGILYSYS SOLUTIONS

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